Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage by calling 1-855-258-3489 or at www.bcbsmt.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | In-Network: \$500 Individual / \$1,000 Family Out-of-Network: \$1,000 Individual / \$2,000 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Services with a <u>copayment</u> , <u>prescription drugs</u> , well-child and <u>In-Network</u> diagnostic mammograms and preventive health are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | In-Network: \$2,500 Individual / \$5,000 Family Out-of-Network: \$5,000 Individual / \$10,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | <u>Premiums</u> , <u>balance-billing</u> charges and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.bcbsmt.com or call 1-855-258-3489 for a list of participating providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common | What You Will Pay | | u Will Pay | Limitations, Exceptions, & Other |
|---|--|---|---|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$30 <u>copayment</u> /visit; <u>deductible</u> does not apply | 40% coinsurance | Virtual visit: No Charge; deductible does not apply. See your member guide* for details. |
| | <u>Specialist</u> visit | \$30 <u>copayment</u> /visit; <u>deductible</u> does not apply | 40% coinsurance | None |
| | Preventive care/screening/ immunization | No Charge; deductible does not apply | 40% coinsurance | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | 20% coinsurance | 40% coinsurance | Preauthorization may be required; see your member guide* for details. First \$500 covered in full and is shared between all Diagnostic, X-ray, Lab, and Imaging services. |
| | Imaging (CT/PET scans, MRIs) | 20% coinsurance | 40% coinsurance | Preauthorization may be required; see your member guide* for details. First \$500 covered in full and is shared between all Diagnostic, X-ray, Lab, and Imaging services. |

^{*} For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.bcbsmt.com}}$.

| Common | | What Yo | u Will Pay | Limitations, Exceptions, & Other |
|--|--|---|--|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| If you need drugs to treat your illness or | Preferred generic drugs | Retail: \$10 copayment Mail: \$20 copayment; deductible does not apply | \$10 copayment plus 40% coinsurance (retail); deductible does not apply | |
| | Non-preferred generic drugs | 30% up to a maximum of \$250/prescription; deductible does not apply | 30% up to a maximum of \$250/prescription plus 40% coinsurance (retail); deductible does not apply | Limited to a 30-day supply at retail (or a 90-day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at an approved mail order pharmacy. <u>Specialty</u> |
| condition More information about prescription drug coverage is | Preferred brand drugs | Retail: \$30 <u>copayment</u> Mail: \$60 <u>copayment;</u> <u>deductible</u> does not apply | \$30 <u>copayment</u> plus 40% <u>coinsurance</u> (retail); <u>deductible</u> does not apply | drugs limited to a 30-day supply. Payment of the difference between the cost of a brand name drug and a generic may also be required if a generic drug is available. The difference will not apply to any deductible or |
| available at https://www.bcbsmt.co m/member/prescription -drug-plan- information/drug-lists. | Non-preferred brand drugs | Retail: 30% up to a maximum of \$250/prescription; deductible does not apply Mail: 30% up to a maximum of \$500/prescription; deductible does not apply | 30% up to a maximum of \$250/prescription plus 40% coinsurance (retail); deductible does not apply | difference will not apply to any deductible or out-of-pocket amounts. Out-of-Network mail order is not covered. A covered insulin drug will not exceed \$35 copayment for a 30-day supply. SaveonSP affects your cost share for certain drugs. See Member Guide* for details. |
| | Preferred specialty drugs | \$50/prescription; deductible does not apply | Not Covered | |
| | Non-preferred specialty drugs | 30% up to a maximum of \$250/prescription; deductible does not apply | Not Covered | |
| If you have | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 40% coinsurance | Preauthorization may be required; see your |
| outpatient surgery | Physician/surgeon fees | 20% coinsurance | 40% coinsurance | member guide* for details. |

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.bcbsmt.com}}$.}$

| Common | | What Yo | u Will Pay | Limitations Evacutions 9 Other |
|--|---|--|--|---|
| Medical Event | Services You May Need | <u>Network</u> <u>Provider</u> (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you need immediate medical | Emergency room care | Facility Charges: \$250 copayment/visit; deductible does not apply ER Physician Charges: No Charge; deductible does not apply | Facility Charges: \$250 copayment/visit; deductible does not apply ER Physician Charges: No Charge; deductible does not apply | Copayment waived if admitted. |
| attention | Emergency medical transportation | 20% coinsurance | 20% coinsurance | Preauthorization may be required for non-emergency transportation; see your member guide* for details. |
| | <u>Urgent care</u> | \$30 <u>copayment</u> /visit; <u>deductible</u> does not apply | 40% coinsurance | None |
| If you have a | Facility fee (e.g., hospital room) | 20% coinsurance | 40% coinsurance | Preauthorization required. |
| hospital stay | Physician/surgeon fees | 20% coinsurance | 40% coinsurance | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | 20% coinsurance | 40% coinsurance | Preauthorization may be required; see your member guide* for details. For Outpatient Services provided in the office Please refer to "If you visit a health care provider's office or clinic". |
| | Inpatient services | 20% coinsurance | 40% coinsurance | Preauthorization required. Residential treatment facilities will be covered if medical necessity criteria are met. |
| If you are pregnant | Office visits | \$30 <u>copayment</u> /visit; <u>deductible</u> does not apply | 40% coinsurance | Copayment applies to first prenatal visit (per pregnancy) when global billing applies. Cost sharing does not apply to certain preventive services. Depending on the type |
| | Childbirth/delivery professional services | 20% coinsurance | 40% coinsurance | of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Childbirth/delivery facility services | 20% coinsurance | 40% coinsurance | Preauthorization may be required. |

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or policy document at $\underline{\mathsf{www.bcbsmt.com}}$.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other |
|---|----------------------------|---|---|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| | Home health care | 20% coinsurance | 40% coinsurance | Preauthorization may be required. 130 visit maximum per benefit period. |
| | Rehabilitation services | \$30 <u>copayment</u> /visit; <u>deductible</u> does not apply | 40% coinsurance | Preauthorization may be required. Outpatient: Combined 45 visit limits per benefit period for physical, speech, and |
| If you need help recovering or have other special health needs | Habilitation services | \$30 <u>copayment</u> /visit; <u>deductible</u> does not apply | 40% coinsurance | occupational therapies. Inpatient: Limited to combined 30 days limit per benefit period. For Inpatient Services Please refer to "If you have a hospital stay". |
| | Skilled nursing care | 20% coinsurance | 40% coinsurance | Preauthorization may be required. 60 days maximum per benefit period. |
| | Durable medical equipment | 20% coinsurance | 40% coinsurance | Preauthorization may be required. |
| | Hospice services | 20% coinsurance | 40% coinsurance | Preauthorization may be required. 180 days maximum per benefit period. |
| If your child needs dental or eye care | Children's eye exam | Not Covered | Not Covered | None |
| | Children's glasses | Not Covered | Not Covered | None |
| | Children's dental check-up | Not Covered | Not Covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Dental care (Adult)
- Hearing aids (except for dependent children under age 19, and medically necessary cochlear implants, per medical policy)
- Infertility treatment
- Long-term care
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except for individuals with co-morbidities, such as diabetes)
- Weight loss programs (except <u>preventive services</u>)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (12 visit maximum per benefit period)
- Chiropractic care (24 visit maximum per benefit period)
- Non-emergency care when traveling outside the U.S.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.bcbsmt.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-855-258-3489 U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Montana at 1-855-258-3489 the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform, or the Montana Commissioner of Securities and Insurance at (406) 444-2040 or 1-800-332-6148 or visit www.csi.mt.gov. Contact the Montana Consumer Assistance Program at 1-800-332-6148 or visit www.csi.mt.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-258-3489.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-258-3489.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-855-258-3489.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-258-3489.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| ■ Specialist copayment | \$30 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost \$12,700 |
|-----------------------------|
|-----------------------------|

In this example, Peg would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$500 | |
| Copayments | \$30 | |
| Coinsurance | \$2,000 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$2,560 | |

Managing Joe's type 2 Diabetes

(a year of routine <u>in-network</u> care of a wellcontrolled condition)

| ■ The plan's overall deductible | \$500 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$30 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)
<u>Diagnostic tests</u> (*blood work*)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | |

In this example, Joe would pay:

| <u>Cost Sharing</u> | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$500 | |
| Copayments | \$900 | |
| Coinsurance | \$80 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$1,500 | |

Mia's Simple Fracture

(<u>in-network</u> emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| ■ Specialist copayment | \$30 |
| Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
| | |

In this example, Mia would pay:

| <u>Cost Sharing</u> | |
|----------------------------|---------|
| <u>Deductibles</u> | \$500 |
| <u>Copayments</u> | \$500 |
| Coinsurance | \$200 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,200 |

Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail) 300 E. Randolph St., 35th Floor TTY/TDD: 855-661-6965

300 E. Randolph St., 35th Floor TTY/TDD: 855-661-6965 Chicago, IL 60601 Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019 Complaint Portal: https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf Washington, DC 20201 https://www.hhs.gov/civil-rights/filing-a-

complaint/complaint-process/index.html

| | To receive language or communication assistance free of charge, please call us at 855-710-6984. | |
|------------|---|--|
| Español | Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo. | |
| العربية | لتلقى المساعدة اللغوية أو التواصل مجانًا، يرجى الاتصال بنا على الرقم 6984-710-855. | |
| 繁體中文 | 如欲獲得免費語言或溝通協助,請撥打855-710-6984與我們聯絡。 | |
| Français | Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984. | |
| Deutsch | Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an. | |
| ગુજરાતી | ભાષા અથવા સંચાર સહાય મફતમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કૉલ કરો. | |
| हिंदी | निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें। | |
| Italiano | Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984. | |
| 한국어 | 언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요. | |
| Navajo | Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jį' hodíilni. | |
| فارسى | براى دريافت كمك زياني يا ارتباطي رايگان، لمطفأ با شماره 4984-710-855 تماس بگيريد. | |
| Polski | Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984. | |
| Русский | Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984. | |
| Tagalog | Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984. | |
| اردو | منت میں زیان یا مواصلت کی مدد موصول کرنے کے لیے، براہ کرم ہمیں 6984-710-855 پر کال کریں۔ | |
| Tiếng Việt | Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984. | |