

Gates Furniture of Grants Pass

Located in Grants Pass, Oregon

Featured Member
TPM Member Since January 2019



For over 72 years, Gates Home Furnishings has focused on attaining just one goal – customer satisfaction. Every aspect of the shopping experience will go beyond the customer’s expectations. At Gates, the company goal is to have the lowest prices and the best values available in the furniture industry. If at any time a southern Oregon competitor offers a lower price, Gates wants to know about it. The company not only



Gates Furniture of Grants Pass storefront on 6th Street in Grants Pass, OR.



The “Gates Experience” provides a warm & welcome feel in the Sleep Center.

wants to match that price, it wants to change its prices. If you are in the Southern Oregon area, Gates is the one-stop shop for living room furniture, dining room furniture, and bedroom furniture.

“We are just a little unique. You know, we are not a corporate chain; we are a fourth generation, family-owned business with owners on hand to assist you. We are not a samples only showroom, we have over three million dollars of inventory, ready to deliver, the same day if you need it,” said Giff Gates, Owner. With a large line of home furnishings they have what customers want and provide terrific customer service.

Endless Choices - Gates Furniture has gone through many changes over the years. It’s gone from 5,000 square feet to

30,000 square feet, expanded to larger buildings and expanded services to offer free design services!

Price Promise – The Gates staff is passionate about customers and wants to work together to offer the perfect selection. A customer that finds a lower price in the Southern Oregon area can contact the store to confirm the best price!

Long Term Staff – The Gates staff is family, whether by genetics or faithful devotion. Providing respect, and care, helps the store retain their employees. So in turn that respect and care flows out to their customers. The Gates staff says come in and enjoy the genuine “Gates Experience.”

History - George Gates Jr. established Gates Furniture in Grants Pass, Oregon in 1946. The original 5,000 square foot store was located on the corner of 7th and H Street. In 1952, George’s wife Lois assumed the position of store manager after George contracted polio, which left him a quadriplegic confined to respiratory equipment.



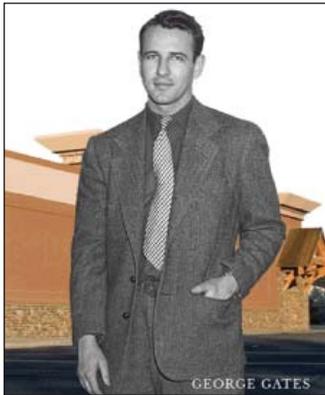
With over 100 lines of furniture, from top brands, there is sure to be a match to a customer’s tastes and needs.

With George acting as consultant and Lois physically running the operation, Gates Furniture quickly gained a trustworthy reputation within the community. With their focus on providing great bedroom, dining room, and living

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room furniture values and customer satisfaction, Gates Furniture became one of the Rogue Valley's most popular furniture stores of the 50's and 60's.

In 1973, after graduating from college, George and Lois's son, Giff, temporarily joined the firm. Law school had been the plan for Giff until he unexpectedly found himself loving the family business. Giff Gates assumed the manager position in 1977 and continues to manage and enjoy running the operation today with his son Nick and a fantastic staff!



Founder, George Gates

In-Home Consultation – The Gates' interior decorators have the experience to create beautiful living spaces. It takes more than a good eye to design a room – it takes a good ear. The decorator will investigate the customer's tastes, lifestyle and budget and help put together a living room, dining room or bedroom they've always wanted. Just talk with the qualified staff, who are happy to assist. Decorating assistance is free with qualified purchase.

Customer Satisfaction Guarantee – For over 72 years, Gates Home Furnishings has focused on attaining the goal of customer satisfaction. We want every aspect of your shopping experience to go beyond your

expectations. At Gates, the goal is to have the lowest prices and the best values available in the furniture industry. If a southern Oregon competitor offers a lower price, Gates not only wants to match that price, but change its prices as well.

Gates Lives Green – To help protect the beauty of Southern Oregon and the world for generations to come, Gates uses green practices as often as possible. The building is equipped with solar panels on its roof, LED lights in the showroom, and motion sensitive lighting in the warehouse. This drastically reduces its energy footprint. Gates also has an extensive recycling program using a Styrofoam recycling machine in its warehouse. Also, all cardboard is recycled. Gates believes that every little bit counts when it comes to preserving our environment!



The Gates Team will do in-home consultations to help you build the perfect atmosphere.

Dependable Brands – Gates Furniture carries over 100 lines of furniture from top brands such as Ashley, Beautyrest, Flexsteel and La-Z-Boy. Furniture shoppers from Grants Pass, Ashland and the Medford area benefit from the high quality furniture offered at a reasonable price.

THE GATES TEAM



Giff



Jason



Kris



Mary Jane



Jerry

... a store that respects, values and retains its employees is a store that respects, retains and values its customers. The Gates team has over 100 years with providing great customer service and options.

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